

birgitta de vos  
s t u d i o

**RETURN FORM**

Thank you for your purchase with us.

In the unlikely event we processed your order incorrectly or shipped you a defective item, we will gladly accept the item and credit your original purchase price, sales tax, and original shipping costs - and remedy the situation with the information you provide us with on this return form.

**Credit Card Billing Address:**

Name\_\_\_\_\_

Email\_\_\_\_\_

Order Number\_\_\_\_\_

Address\_\_\_\_\_

City\_\_\_\_\_

State\_\_\_\_\_

Zip Code\_\_\_\_\_

Country\_\_\_\_\_

Phone\_\_\_\_\_

**Shipping Address If Different:**

Name\_\_\_\_\_

Address\_\_\_\_\_

City\_\_\_\_\_

State\_\_\_\_\_

Zip Code\_\_\_\_\_

Country\_\_\_\_\_

**Return Codes:**

Damaged in shipping  Other: Please specify

\_\_\_\_\_

**To Return or Exchange:**

- 1) Place the item in its original packaging.
- 2) Place item in suitable shipping container.
- 3) Include this complete return form specifying the reason for return/exchange.
- 4) Make a copy for your records.

**Ship return to:**

Birgitta de Vos bv  
Ladonkseweg 9  
5281 RN Boxtel

Return postage is at your own cost.

No refunds or exchange will be accepted on any discounted item.  
Birgitta de Vos bv. is not responsible for items lost in the mail.

Please allow two weeks from the day you post your return for your account to be credited.  
It may take longer if you are returning the item from outside the Netherlands.  
Your refund will be credited to your original payment method.

